



## Meeting Minutes

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| Meeting: HH Network Monthly Meeting<br><br>Date: 5/20/26<br><br>Time: 12 pm<br><br>Location: Online | Attendance: Miranda, Tosh, Allison, Jetta, James, Jody, Jen |
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| Discussion Topic | Presenter         | Notes:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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| Introductions    | Miranda Blakeslee |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| DOH Updates      | Miranda Blakeslee | <p>Designation Changes</p> <ul style="list-style-type: none"><li>• Coming in June 1<sup>st</sup> to start reviewing charts</li><li>• Extended packet due date to 6/8</li><li>• DOH full access to EHR, reviewing random charts</li><li>• Have care managers double check to make sure all charts are in order</li><li>• Domain 1- administrative review management (grading of the HH as a whole)</li><li>• Domain 2- performance and process measurements (follow up from ED, dependent on availability of departments, claims, etc.)<ul style="list-style-type: none"><li>○ Quality measures were counting as 50% now 25%</li><li>○ CMA satisfaction score weren't counted in the past. Now counts for 15%</li></ul></li><li>• Domain 3- direct chart review<ul style="list-style-type: none"><li>○ Disenrollment accounted for 13% in past now counts for 1%</li></ul></li></ul> |

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|                 |                   | <ul style="list-style-type: none"> <li>○ Service charts were counted for 21% and now are 30%</li> <li>○ Care coordination were counted for 21% and are now 22%</li> <li>○ Appropriateness went from 21% to 13%</li> <li>• Breakout sessions: dates to be announced</li> </ul> <p>Redesignation Timeline</p> <ul style="list-style-type: none"> <li>• Coming in June 1<sup>st</sup>, should be done end of June</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Program Updates | Miranda Blakeslee | <p>BCHN 0015 Billing Requirements Policy<br/>Billing Compliance Resource</p> <ul style="list-style-type: none"> <li>• Routed from plan of care review determined the billing policy was outdated</li> <li>• April, OMIG protocols came out</li> <li>• Unless you can make a solid case do not appeal OMIGs findings</li> <li>• During an OMIG audit a HH had to pay back money because they found missing comprehensive assessments <ul style="list-style-type: none"> <li>○ Anytime initial or annual plan of care is created there has to be a comprehensive assessment uploaded in a timely manner</li> </ul> </li> <li>• Have to make sure everyone is staying as compliant as possible</li> </ul> <p>NetSmart Updates</p> <ul style="list-style-type: none"> <li>- Auto Task for Continuity of Care follow-up</li> <li>• Bridget will do a quick training</li> <li>• Will be active on June 1<sup>st</sup></li> <li>• A hallmark event comes in a task will be automatically created to complete continuity of care</li> <li>• Auto task only create every hour</li> </ul> |

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|            |                   | <ul style="list-style-type: none"> <li>The task has to be completed manually once continuity of care has been completed</li> </ul> <p>New MCO Contract</p> <ul style="list-style-type: none"> <li>MVP</li> <li>Affective immediately</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| QA Updates | Miranda Blakeslee | <p>HH+ Data Trends- chart below</p> <p>Training Update-<br/>40 hour annual requirement</p> <ul style="list-style-type: none"> <li>Should be about halfway through at this point</li> </ul> <p>Excellus and Aids Institute Trainings</p> <ul style="list-style-type: none"> <li>Sign up on their website for training</li> </ul> <p>Network Training please send a list of attendees to Bridget – TBD - July<br/>Refresher Training – TBD – August</p> <p>Excellus BCBS Measure of Focus Presentations</p> <ul style="list-style-type: none"> <li>Specifically geared towards gaps in care, follow up from ER</li> <li>How can we help a member close the gap (would be considered towards 40 hour training requirement)</li> </ul> <p>Website</p> <ul style="list-style-type: none"> <li>If anyone is having trouble getting into the portal let Miranda or Bridget know</li> </ul> <p>Incident Reports</p> <ul style="list-style-type: none"> <li>Will be offering a mini training on what incidents should come to HH or can stop with CM</li> <li>Form on website for incidents that need to be reviewed by HH</li> </ul> <p>Individual Logins- please ensure that your team can login to the website.</p> |

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|            |          | <ul style="list-style-type: none"> <li>ICAN staff can't log onto portal- Miranda will meet with James separately to fix</li> </ul>                                                                                 |
| Open Forum | Everyone | <ul style="list-style-type: none"> <li>James heard during conference that they will be requiring 3 chronic conditions, unknown of when or how this will be starting. Miranda will keep everyone updated</li> </ul> |

