



Bassett Healthcare Network

LABORATORY POLICY
POINT OF CARE SERVICES

ALL LOCATIONS

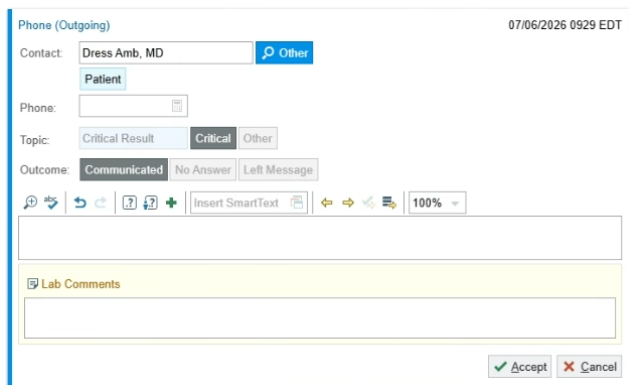
CRITICAL RESULT DOCUMENTATION JOB AID

Please ensure Critical Results have been communicated to the provider prior to verifying results with appropriate documentation.

NOTE: Screenshots in this job aid pertain to Critical CoaguChek PT/INR Results. However, the same workflow applies to all POC Critical Results.

CRITICAL RESULT DOCUMENTATION

1. Go to your "Outstanding List".
2. Highlight or select affected Test.
3. Click "Comm Log" Button  on the upper left side corner, directly above the search bar.
4. Verify the information that appears in the Comm Log sidebar.



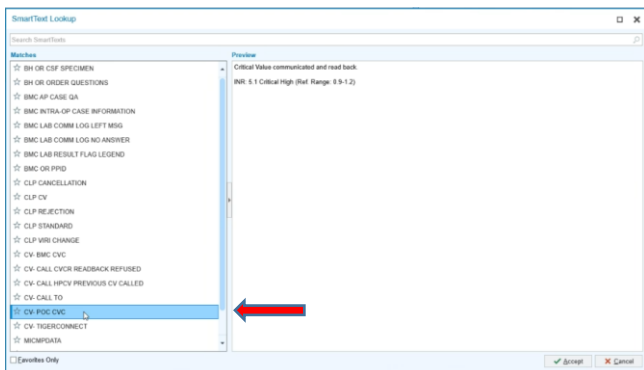
Verify or change, if necessary, the following:

- Contact (Provider Name)
- Topic
- Outcome

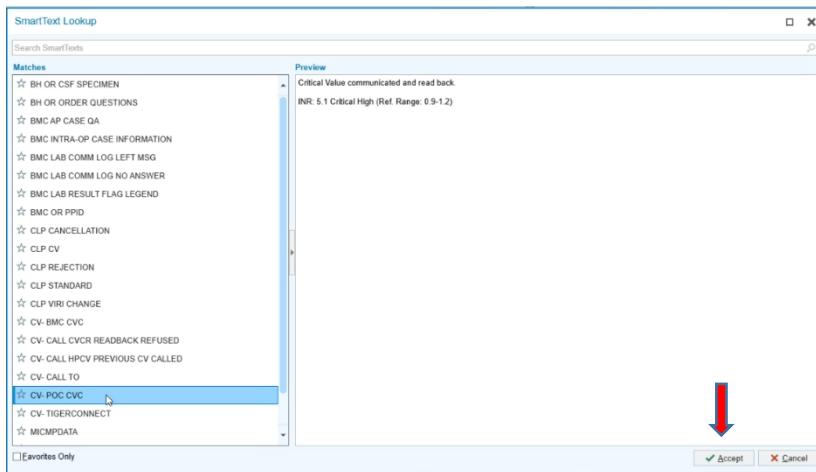
5. In the middle of the box, click on the Insert SmartText icon 



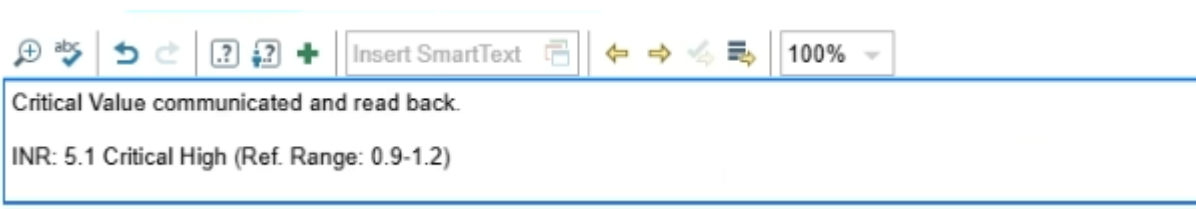
6. Search and Select CV-POC CVC.



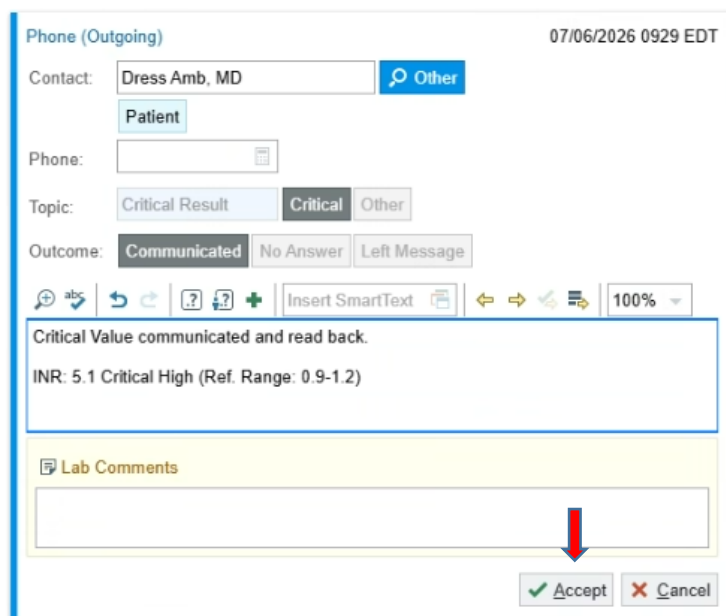
7. Click “Accept” on the bottom right corner.



8. The comment box should appear as:



9. Click “Accept”



8. Click “Verify” and the “Confirm Final” to verify results.

9. A pop-up may appear like below, confirming the action. Click “OK”.

