

**Bassett Healthcare Network** - SMS Terms and Conditions

When you sign up for text messages from Bassett Healthcare Network, you are signing up to receive text messages related to your relationship with Bassett Healthcare Network, including updates related to your visits, MyBassett account, one-time passcode, billing notifications, and care management.

You can opt-out of SMS messages by texting STOP to the number sending the text 39742. Your opt-out request will generate one final message confirming that you have been unsubscribed. You will no longer receive SMS messages from 39742 you opted out from. If you want to join again, sign up using **MyBassett** or text HELP to 39742 for instructions. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at **607-547-3456, on the web at [www.bassett.org](http://www.bassett.org), or via email at [customer.service@bassett.org](mailto:customer.service@bassett.org).**

Carriers are not liable for delayed or undelivered messages.

Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary.

Our Privacy Policy is located at [Privacy Policy | Bassett Healthcare Network](#). Contact us at **607-547-3456, on the web at [www.bassett.org](http://www.bassett.org), or via email at [customer.service@bassett.org](mailto:customer.service@bassett.org).**