



Meeting Minutes

Meeting: HH Network Monthly Meeting 4/8/2024	Date:	Attendance- Bridget Lamp, Miranda Blakeslee, Jody Kenyon, Chris Howland, Tosh DeMulder, Erika Barber, Kali Angell, Jetta Carrig
Time: 1:00 pm		
Location: Zoom		

Discussion Topic	Presenter	Notes:
Introduction	Miranda Blakeslee	
Health Home Updates	Miranda Blakeslee	Designation Update waiting on the EOP response from DOH the HH put in what was discussed during QMP. Netsmart Update- KPI Dashboard KPI- I have been working on this and we have expressed out dissatisfaction with this process, we are not satisfied, this has not gone the way we had hoped, we are hoping to have something for you as soon as NetSmart is able to provide us with results. The dashboard will be great once it is up and running, it will allow for real-time info on due dates etc. We will have a partner at Bassett that will assist us in creating new dashboards. We are looking forward to that. Review Monthly Data Miranda shared monthly data powerpoint update. If you would like to see different things, we can build on the data provided. Assigned referrals- overview provided Discussed reasons for unassigned members- not enough info, a county not served, referred but not eligible other issues. Referrals by county Outreach – 89 in February, 56 in March Members enrolled month one- March 12 Month two- 20 Hiatus to close- 19 Feb and March- we are recalling those folks to make sure no one is missed that is interested. Anyone have any other data they would like to see? - No response We are trying to find other things that we can provide data on such as ED follow up etc. We will work to get as much data as possible to folks.

		CES Tool/Initial Appropriateness Confusion-The Coalition, updated state policy with no information provided, pending status CES tool and initial appropriateness this doesn't align with original policy, Health Home is waiting for clarification surrounding this from the state at this point we should follow the current policy as written, regional health home group is doing the same at the moment.
QA Updates	Miranda Blakeslee/ Bridget Lamp	Quality Reviews- March Quality Checks sent out. April Quality Checks are being done currently and will be out soon. Training Update Mini Training Series - April 9th and 11th April Network Training (April 16th, 17th and 19th) Registration Required for all training- so far this has been going well.
Billing	Jetta Carrig	Payment Updates/Delays POC MAPP Uploads MOC payments still delayed- Jetta will send out as soon as they are received. POC MAPP uploads going ok. We have 10 plans are not generating, I am waiting for netsmart to get info to me regarding those few. The billing block date should be met. Miranda let the group know about the confusion around the start date. With all the confusion, we will continue to update the group as more information becomes available. HH's were advocating for a push out of that date but it didn't seem like that would happen. We are doing well with the requirement. We will not hold any payments the delays are not due to a Bassett issue, it is clearinghouse issues at the moment. Straight Medicaid does not seem to be impacted as much as the MCO's. Please let business offices know that there may be multiple payments.
Referral Updates	Erika Barber/Miranda Blakeslee	Referral Update we are testing my member upload internally and we will provide guides as soon as we plan to have everyone start that. We will have a training and policy update at that time.
Open Forum	All Attendees	Is there anything you would like to know from us? Please send any ideas our way. ICAN and Salvation Army will be joining us in May, we will be getting them training. They will begin joining out meeting soon. Please let us know if you need anything.